



Everything not to your liking?

We will gladly provide an exchange, or refund your purchase price (excluding discounts, and any shipping & handling charges) for items returned in their original condition within 30 days of your purchase.

All items must be accompanied by a receipt.

RETURN INSTRUCTIONS:

1. Please ensure that the item(s) being returned are in their **original condition and packaging**.
2. Complete the **RMA form**.
3. Attach a copy of your **receipt**.
4. **Package items securely** to prevent damage, remember to include this completed form and a copy of your receipt.
5. **Return using a trackable carrier** of your choice to:

The American Legion, Department of Florida
Attn: Emblem Sales
1912 Lee Rd, Ste A
Orlando, FL 32810-5714

Once items are received and your refund/exchange has been processed, we will email or call you to let you know. Please allow up to 21 business days to process, although most refunds/exchanges are processed within 2 business days of receipt of return.

If you have any questions and or concerns, please call us at (800) 393-3378 or email us at emblemsales@floridalegion.org.



RETURN MERCHANDISE AUTHORIZATION

DATE: _____

CONTACT INFORMATION	
LAST NAME:	FIRST NAME:
POST OR BUSINESS NAME (IF APPLICABLE):	PHONE NUMBER:
EMAIL ADDRESS:	

ORDER INFORMATION	
ORDER #:	ORDER DATE:

SHIPPING INFORMATION			
STREET ADDRESS:			
CITY:	STATE:	ZIP:	

BILLING ADDRESS (IF DIFFERENT FROM SHIPPING)			
STREET ADDRESS:			
CITY:	STATE:	ZIP:	

PRODUCT INFORMATION		
PRODUCT NAME:	QUANTITY:	
ITEM DESCRIPTION:		
RMA TYPE: <input type="checkbox"/> Refund <input type="checkbox"/> Exchange	EXCHANGED ITEM REQUESTED:	
Please provide a brief description of the problem:		

INTERNAL USE ONLY		
DATE ITEM RECEIVED:	<input type="checkbox"/> DEFECTIVE <input type="checkbox"/> NON-DEFECTIVE	<input type="checkbox"/> APPROVED <input type="checkbox"/> NOT APPROVED
	<input type="checkbox"/> RECEIPT <input type="checkbox"/> NO RECEIPT	
RECEIVED BY:	REFUND AMOUNT: \$	EXCHANGED ITEM: